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<u>Amendments to the Claims</u>: Please replace all prior versions and listings of claims with the following listing of claims.

LISTING OF CLAIMS:

1-26. (Cancelled)

27. (Currently Amended) A system for providing <u>customizing</u> service output information to a <u>subscriber of a service</u> depending on recipient identities. <del>comprising</del> wherein the system

includes one or more computer devices configured to:

receive, service subscription means for receiving from a at-least one subscriber[[,]] during a subscription registration process, information specifying preferences for [[the]] content and presentation of service output information from a at-least one service that can generate and personalize the service output personalized information for the subscriber, a voice address to which the service output information is to be delivered via an outbound telephone call, and criteria to customize for customizing the presentation of the service output information depending based on an identity associated with a recipient of the outbound telephone call;

<u>process</u> service processing means for processing the least one service to generate <u>and</u>
<u>personalize the</u> service output information that is personalized for the at least one subscriber
in response to determining that when a delivery condition has been met:

<u>initiate</u> <del>communication means for initiating</del> an outbound telephone call to the voice

<u>detect the identity associated with the</u> <del>detection means for detecting a</del> recipient of the outbound telephone call; and

<u>customize the presentation of the</u> <u>delivery means for delivering</u> service output information to be <u>delivered</u> in the <u>outbound telephone call depending</u> based on the detected <u>identity associated with the</u> recipient of the outbound telephone call <u>detected by the detection</u> means, and based on the criteria specified during the subscription registration process.

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28. (Cancelled)

29. (Previously Presented) The system of claim 27, wherein the delivery condition

comprises at least one of a predetermined schedule, or a triggering event.

30. (Currently Amended) The system of claim 27, wherein the delivery condition is

specified by either the at least one subscriber[[,]] or an administrator.

31. (Previously Presented) The system of claim 27, wherein the service output information

comprises information derived from an on-line analytical processing (OLAP) system.

32. (Previously Presented) The system of claim 27, wherein the service output information

comprises at least one of static text messages, dynamic content, blended content, sound clips,

music, or advertisements.

33. (Cancelled)

34. (Currently Amended) The system of claim 27, wherein the detected identity associated

with the recipient of the outbound telephone call comprises a person.

35. (Previously Presented) The system of claim 34, wherein the person is queried for

validation information.

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 (Currently Amended) The system of claim 35, wherein the one or more computer devices are further configured to receive the comprising means for receiving validation

information provided by at least one of voice input[[,]] or keypad input.

37. (Currently Amended) The system of claim 27, wherein the detected identity associated

with the recipient of the outbound telephone call comprises a machine.

38. (Previously Presented) The system of claim 37, wherein the machine comprises at least

one of an answering machine, facsimile machine, or modem.

39. (Cancelled)

40. (Currently Amended) The system of claim 27, wherein the criteria specified during the

subscription registration process enables the content [[of]] and the service output information to be differentiated depending on according to whether the detected identity associated with

to be differentiated depending on according to whether the detected identity associated

 $\underline{\text{the}}$  recipient of the outbound telephone call comprises a person or a machine.

41. (Currently Amended) The system of claim 40, wherein the one or more computer

devices are further configured to reduce the content [[of]] and the service output information

to be <u>delivered via the outbound telephone call if</u> provided when the detected <u>identity</u>

associated with the recipient comprises a machine relative to is reduced from the content [[of]]

 $\underline{and} \ the \ service \ output \ information \ to \ be \ \underline{delivered \ via \ the \ outbound \ telephone \ call \ if} \ \underline{provided}$ 

when the detected identity associated with the recipient comprises a person.

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42. (Currently Amended) The system of claim 40, wherein the content [[of]] and the service output information to be delivered via the outbound telephone call if provided when

the detected identity associated with the recipient comprises a machine is a message indicating

that the service output information intended for is available to the at least one subscriber is

available.

43. (Currently Amended) The system of claim 27, wherein the one or more computer

<u>devices include</u> <del>communication means comprises</del> a call server <u>configured to initiate</u> <del>for</del>

initiating the outbound telephone call.

44. (Currently Amended) The system of claim 43, wherein the detection means comprises

one or more computer devices are further configured to sense a detection module, the

detection module sensing a state of a call pickup sequence of the outbound telephone call.

45. (Currently Amended) The system of claim 44, wherein the state of [[a]] the call pickup

sequence comprises a plurality of possible states, and each of the possible states of the call

pickup sequence is respectively associated with a detected plurality of recipient identities.

46. (Currently Amended) The system of claim 45, wherein the one or more computer

devices are detection module further configured to detect one or more tones to sense the

state of the call pickup sequence comprises a tone detection module; and each tone associate

the one or more detected by the tone detection module is associated tones with at least one

of the plurality of possible states.

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(Currently Amended) The system of claim 46, wherein the <u>one or more detected tones</u>
 comprise tone detection module senses at least one of an answering machine tone, a facsimile

machine tone, or a modem tone.

48. (Previously Presented) The system of claim 47, wherein the state of the call pickup

sequence comprises at least one of receipt by a person, receipt by an answering machine,

receipt by a facsimile machine, or receipt by a modem.

49. (Currently Amended) The system of claim 45, wherein the one or more computer

 $\underline{\text{devices include}} \ \underline{\text{further-comprising}} \ \text{an interface to an } \underline{\text{authorization database, the}} \ \text{authorization}$ 

database that stores storing entries associating each of the plurality of possible states with the

corresponding detected respective plurality of recipient identities.

50. (Currently Amended) The system of claim 49, wherein the entries associating

association between the plurality of possible states and with the corresponding detected

recipients respective plurality of recipient identities can be altered by at least one of an

administrator[[,]] or a subscriber.

51. (Currently Amended) A [[The]] system of claim 49 for customizing service output information depending on recipient identities, wherein the system includes one or more computer devices configured to:

receive, from a subscriber during a subscription registration process, information specifying preferences for content and presentation of service output information from a service that can generate and personalize the service output information for the subscriber, a voice address to which the service output information is to be delivered via an outbound telephone call, and criteria to customize the presentation of the service output information depending on an identity associated with a recipient of the outbound telephone call;

<u>process</u> is aborted when the <u>service to generate and personalize the service output</u> information for the subscriber in response to determining that a delivery condition has been met;

initiate, via a call server, an outbound telephone call to the voice address;

sense a state of a call pickup sequence of the outbound telephone call, wherein the state of the call pickup sequence <u>comprises a plurality of possible states respectively associated</u> with a plurality of recipient identities;

interface with an authorization database that stores entries associating the plurality of possible states with the plurality of recipient identities respectively associated therewith;

detect the identity associated with the recipient of the outbound telephone call; and customize the presentation of the service output information to be delivered in the outbound telephone call depending on the detected identity associated with the recipient of the outbound telephone call and the criteria specified during the subscription registration process, wherein the customized presentation of the service output information includes aborting the outbound telephone call in response to determining that the state of the call pickup sequence does not meet at least a minimum authorization criterion stored in the authorization database.

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52-53. (Cancelled)

54. (Currently Amended) A method for providing customizing service output information

to a subscriber of a service depending on recipient identities, comprising:

receiving, from at least one  $\underline{a}$  subscriber[[,]] during a subscription registration process,

information specifying preferences for [[the]] content and presentation of service output information from a at least one service that can generate and personalize the service output

 $\frac{1}{2}$  personalized information  $\frac{1}{2}$  for the subscriber, a voice address to which  $\frac{1}{2}$  service output

information is to be delivered via an outbound telephone call, and criteria to customize for customizing the presentation of the service output information depending based on an identity

associated with a recipient of the outbound telephone call;

processing the at-least one service to generate and personalize the service output

information that is personalized for the at least one subscriber in response to determining that

when a delivery condition has been met;

initiating an outbound telephone call to the voice address;

detecting [[a]] the identity associated with the recipient of the outbound telephone

call: and

customizing the presentation of the delivering service output information to be

<u>delivered in the outbound telephone call depending based on the detected identity associated</u>

with the recipient of the outbound telephone call[[,]] and based on the criteria specified during

the subscription registration process.

55. (Cancelled)

56. (Previously Presented) The method of claim 54. wherein the delivery condition

comprises at least one of a predetermined schedule, or a triggering event.

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57. (Currently Amended) The method of claim 54, wherein the delivery condition is

specified by either the at least one subscriber[[,]] or an administrator.

58. (Previously Presented) The method of claim 54, wherein the service output

information comprises information derived from an on-line analytical processing (OLAP)

system.

59. (Previously Presented) The method of claim 54, wherein the service output

information comprises at least one of static text messages, dynamic content, blended content,

sound clips, music, or advertisements.

60. (Cancelled)

61. (Currently Amended) The method of claim 54, wherein the detected identity

associated with the recipient of the outbound telephone call comprises a person.

62. (Previously Presented) The method of claim 61, further comprising querying the

person for validation information.

63. (Currently Amended) The method of claim 62, further comprising receiving the

validation information provided by at least one of voice input[[,]] or keypad input.

64. (Currently Amended) The method of claim 54, wherein the detected identity

associated with the recipient of the outbound telephone call comprises a machine.

65. (Previously Presented) The method of claim 64, wherein the machine comprises at

least one of an answering machine, facsimile machine, or modem.

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66. (Cancelled)

67. (Currently Amended) The method of claim 54, wherein the criteria specified during the

subscription registration process enables the content [[of]]  $\underline{\text{and}}$  the service output information

to be differentiated  $\underline{\text{depending on}}$   $\underline{\text{according to}}$  whether the detected  $\underline{\text{identity associated with}}$ 

the recipient of the outbound telephone call comprises a person or a machine.

68. (Currently Amended) The method of claim 67, further comprising reducing wherein the

content [[of]] and the service output information to be delivered via the outbound telephone

call if provided when the detected identity associated with the recipient comprises a machine

relative to is reduced from the content [[of]] and the service output information to be delivered via the outbound telephone call if provided when the detected identity associated

with the recipient comprises a person.

69. (Currently Amended) The method of claim 67, wherein the content [[of]] and the

service output information to be <u>delivered via the outbound telephone call if</u> provided when

the detected <u>identity associated with the</u> recipient comprises a machine is a message indicating that the service output information intended for is available to the at least one subscriber is

available.

70. (Previously Presented) The method of claim 54, wherein a call server initiates the

outbound telephone call.

71. (Currently Amended) The method of claim 70, wherein detecting a recipient further

comprising comprises a detection module sensing a state of a call pickup sequence of the

outbound telephone call.

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72. (Currently Amended) The method of claim 71, wherein the state [[al]] the call pickup sequence comprises a plurality of possible states, and each of the possible states of the call

pickup sequence is respectively associated with a detected plurality of recipient identities.

73. (Currently Amended) The method of claim 72, wherein the detection module further

comprises a tone detection module, comprising detecting one or more tones to sense the state

of the call pickup sequence and associating each tone detected by the tone detection module

is associated one or more detected tones with at least one of the plurality of possible states.

74 (Currently Amended) The method of claim 73, wherein the one or more detected

tones comprise tone detection module senses at least one of an answering machine tone, a

facsimile machine tone, or a modem tone.

75. (Previously Presented) The method of claim 74, wherein the state of the call pickup

sequence comprises at least one of receipt by a person, receipt by an answering machine,

receipt by a facsimile machine, or receipt by a modem.

76. (Currently Amended) The method of claim 72, further comprising[[:]] interfacing with

providing an interface to an authorization database, the authorization database storing that

stores entries associating each of the plurality of possible states with the corresponding

detected respective plurality of recipient identities.

77 (Currently Amended) The method of claim 76, wherein the entries associating

association between the plurality of possible states and with the corresponding detected

recipients respective plurality of recipient identities can be altered by at least one of an

administrator[[,]] or a subscriber.

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78. (Currently Amended) A [[The]] method of claim 76 for customizing service output information depending on recipient identities, comprising:

receiving, from a subscriber during a subscription registration process, information specifying preferences for content and presentation of service output information from a service that can generate and personalize the service output information for the subscriber, a voice address to which the service output information is to be delivered via an outbound telephone call, and criteria to customize the presentation of the service output information depending on an identity associated with a recipient of the outbound telephone call;

processing the service to generate and personalize the service output information for the subscriber in response to determining that a delivery condition has been met;

initiating, via a call server, an outbound telephone call to the voice address;

sensing a state of a call pickup sequence of the outbound telephone call, wherein the state of the call pickup sequence comprises a plurality of possible states respectively associated with a plurality of recipient identities;

interfacing with an authorization database that stores entries associating the plurality of possible states with the plurality of recipient identities respectively associated therewith;

detecting the identity associated with the recipient of the outbound telephone call; and customizing the presentation of the service output information to be delivered in the outbound telephone call depending on the detected identity associated with the recipient of the outbound telephone call and the criteria specified during the subscription registration process, wherein customizing presentation of the service output information includes aborting the outbound telephone call is aborted when in response to determining that the state of the call pickup sequence does not meet at least a minimum authorization criterion stored in the authorization database.

79. (New) A system for customizing service output information depending on recipient identities, wherein the system includes one or more computer devices configured to:

receive, during a subscription registration process, information specifying preferences for content and presentation of service output information from a service that can generate the service output information, a voice address to which the service output information is to be delivered via an outbound telephone call, and criteria to customize the presentation of the service output information depending on an identity associated with a recipient of the outbound telephone call:

process the service to generate the service output information in response to determining that a delivery condition has been met:

initiate, via a call server, an outbound telephone call to the voice address;

sense a state of a call pickup sequence of the outbound telephone call;

detect the identity associated with the recipient of the outbound telephone call from the sensed state of the call pickup sequence; and

abort the outbound telephone call in response to determining that the sensed state of the call pickup sequence or the detected identity associated with the recipient of the outbound telephone call fail to meet a minimum authorization criterion.

 (New) A method for customizing service output information depending on recipient identities, comprising:

receiving, during a subscription registration process, information specifying preferences for content and presentation of service output information from a service that can generate the service output information, a voice address to which the service output information is to be delivered via an outbound telephone call, and criteria to customize the presentation of the service output information depending on an identity associated with a recipient of the outbound telephone call;

processing the service to generate the service output information in response to determining that a delivery condition has been met;

initiating, via a call server, an outbound telephone call to the voice address;

sensing a state of a call pickup sequence of the outbound telephone call;

detecting the identity associated with the recipient of the outbound telephone call from the sensed state of the call pickup sequence; and

aborting the outbound telephone call in response to the sensed state of the call pickup sequence or the detected identity associated with the recipient of the outbound telephone call failing to meet a minimum authorization criterion.